



Detroit Wayne Integrated Health Network

707 W. Milwaukee St.
Detroit, MI 48202-2943
Phone: (313) 833-2500
www.dwihn.org

FAX: (313) 833-2156
TTY: 711

Residential Provider Meeting

Friday, December 5th, 2025

Virtual Meeting

10:00 am –11:00 am

Agenda

Zoom Link: <https://dwihn-org.zoom.us/j/93220807823>

- I. Welcome/Introduction
- II. MDHHS- Karen Claiborne
 - Benefits Redetermination Process
- III. Compliance – Andrew Ling (Pages 2-6)
 - Compliance Updates
- IV. Claims – Quinnetta Robinson (Pages 7-11)
 - Claims Updates
- V. Residential – Ryan Morgan (Pages 12-21)
 - Residential Services Updates
- VI. Quality – Danielle Dobija (Pages 22 – 28)
 - ORR Monitoring and Training
- VII. Integrated Care- Vicky Politowski
 - Mi Health Link Program
- VIII. Administrative Updates – James White, President and CEO
- IX. Questions
- X. Adjourn

Board of Directors

Dr. Cynthia Taueg, Chairperson
Karima Bentounsi
Kevin McNamara

Jonathan C. Kinloch, Vice Chairperson
Angela Bullock
Bernard Parker

Dora Brown, Treasurer
Lynne F. Carter, MD
William Phillips

Eva Garza Dewaelsche, Secretary
Angelo Glenn
Kenya Ruth

James E. White, President and CEO





Detroit Free Press
DETROIT BECAUSE TOGETHER WE THRIVE

Corporate Compliance Updates:

- Compliance Academy
- Who to report to
- How to report
- Resources



Who and When to Contact?

- **If you have any questions or suggestions regarding the Compliance Academy.** Please contact Andrew Ling, Senior Compliance Auditing Specialist, Aling@dwihn.org
- **If you have a question pertaining to an active compliance review?**
Your designated reviewer is listed in the notification letter sent to your agency, along with their name and contact details.
- **If you have a question pertaining to a closed case. This means you have submitted your CAP and satisfied all CAP or other requirements, and no further action is required from your agency?**
Please contact John Shafer, Compliance Special Investigations Unit Administrator, Jshafer@dwihn.org
- **If you have concerns about sanctions or actions being taken against your agency.**
Please contact Sheree Jackson, Vice President of Compliance, Sjackson@dwihn.org



Who to Report to?

- If you have a suspicion of fraud, waste or abuse:
 - Directly to their supervisor or the Corporate Compliance Officer.
 - To the DWIHN Compliance Hotline (313-833-3502), for anonymous and confidential reporting to the extent provided by law.
- In writing to the Corporate Compliance Officer:

Attn: Corporate Compliance Officer
Detroit Wayne Integrated Health Network
707 W. Milwaukee, Detroit MI, 48202

- VIA EMAIL: compliance@dwihn.org
OR
- Office of Inspector General:
Michigan Department of Health and Human Services
Office of Inspector General
PO Box 30062
Lansing, MI 48909
Ph: 855-MI-Fraud (643-7283).



FY '25-'26 Compliance Academy

QRT 1:

Jan: 6th and 8th - CRSP

Jan: 13th and 15th - Outpatient

Jan: 20th and 22nd - Residential

Jan: 27th and 29th - ABA

QRT 2 :

March 31stst and April 2nd- CRSP

April: 7thth and 9th- Outpatient

April: 14th and 16th- Residential

April: 21st and 23rd- ABA

QRT 3 data:

July: 7th and 10th- CRSP

July: 14th and 17th- Outpatient

July: 21st and 23rd- Residential

July: 28th and 30th- ABA

QRT 4 :

October: 6th and 8th- CRSP

October: 13th and 15th- Outpatient

October: 20th and 23rd- Residential

October: 27th and 29th- ABA

End of the FY review:

November: 3rd and 6th-CRSP

November: 10th and 12- Outpatient

November: 17th and 20th-Residential

December: 1st and 3rd-ABA



Resources Available

- DWIHN Policies-<https://dwmha.policystat.com/>
- CPT code chart-<https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/reporting>
- Michigan Medicaid Provider Manual: <https://www.michigan.gov/mdhhs/doing-business/providers/providers/medicaid/policyforms/medicaid-provider-manual>
- Code of Federal Regulations: <https://www.ecfr.gov>
- The Council For Autism Providers: [Resources - Council of Autism Service Providers](#)
- DWC Training Events
- DWIHN Provider Meetings





Claims Department

Quinn Robinson
Claims Manager



➤ Helpful Billing Resources

We encourage all providers to take advantage of the many helpful resources found on our website at <https://www.dwihn.org> and click the “Providers” tab to access billing tools such as

- ❖ Claim Reconsideration Form
- ❖ Rate Charts
- ❖ SFY 2025 Behavioral Health Code Charts & Provider Qualifications





Bulletins

[Home](#) > [For Providers](#) > [Billing and Authorizations](#) > [DWIHN Coding Manual Bulletins](#)

Providers can visit DWIHN.org to access all the updated bulletins.

All previously dispersed bulletins can be found on the website as well.

[Home](#) > [For Providers](#) > [Billing and Authorizations](#) > [DWIHN Coding Manual Bulletins](#)

DWIHN Coding Manual Bulletins

2025

Bulletin 25-001: Non-ABA Assessment Code

Last Updated: Dec 2, 2024 File Size: 214.05 KB

Bulletin 25-002: Medicaid Coverage of Community Health Worker (CHW) / Community Health Representative (CHR) Services

Last Updated: Dec 11, 2024 File Size: 351.89 KB

Bulletin 25-003: EPSDT and Family Training

Last Updated: Jan 8, 2025 File Size: 223.41 KB

Bulletin 25-004: Home-Based

Last Updated: Jan 8, 2025 File Size: 288.19 KB



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BULLETIN NUMBER:	25-010
ISSUED/REVISED:	6/26/2025
EFFECTIVE:	7/1/2025
SUBJECT:	Intensive Care Coordination Wrap Around (ICCW)
SERVICES AFFECTED:	H2021 - ICCW

BACKGROUND:

Effective 10/1/24, MDHHS implemented Intensive Care Coordination with Wraparound (ICCW) for children and youth ages 0 to the 21st birthday with serious emotional disturbances (SED), intellectual developmental disabilities (IDD), and serious mental illness (SMI) and eligible for Medicaid. ICCW is a form of care coordination that leverages the Wraparound planning process and will replace existing forms of Wraparound available through the Michigan Medicaid program. This service will be available to children who are and are not enrolled in the Waiver Program for Children with Serious Emotional Disturbances (SEDW). Historically, SEDW services was billed under the *direct contract*; however, this process will change.

PROCEDURE:

Effective 4/1/2025, SEDW services are to be billed as H2021 per communication from Michigan Department of Health and Human Services (MDHHS). The H2022 CPT code is discontinued for SEDW services as of 4/1/25. In addition, effective 7/1/2025 Providers are to bill ICCW (H2021) services under the MH Child Outpatient contract or DD Outpatient contract. Providers are to also early terminate any authorizations completed with the SEDW Contract and reauthorize under the MH Child Outpatient contract or DD Outpatient contract using 6/30/2025 as the early termination date.

AUTHORIZATION / CLAIMS:

H2021 requires prior authorization. When filing claims please ensure both the code and appropriate modifiers along with staff credentialing modifiers are submitted. *Refer to the Reference section below for additional information.*



➤ MHWIN: Guides and Manuals

Providers can also access billing guides and manuals via the MHWIN portal.

They can be found by clicking the “Help” tab in MHWIN and searching with keywords in the search bar.



The screenshot displays the MHWIN portal interface. On the left, a sidebar contains the 'Mental Health Wellness INFORMATION NETWORK' logo and navigation buttons for 'Home', 'Logout', and 'Help' (highlighted in yellow). Below these are links for 'ADTs', 'Access Center', 'Assessments', and 'Auditing'. The main content area is titled 'MH-WIN - Help / Resources' and features a search bar labeled 'Resource Name:'. Below the search bar, there are two sections: 'How-To Guides' and 'User Manuals'. The 'How-To Guides' section lists several items: 'CLS Training Guide', 'Crisis Plan Training', 'How To Add Delegated Signatures', 'How to Request General Fund Exception', 'How to Send Documents with Attachments', 'How to Work with the MichiCANS', and 'Vulnerable Population'. The 'User Manuals' section lists: 'Access Center', 'Appointment Push to External Calendar', 'ASAM Continuum Assessment Interface Training Materials', 'Assessments', and 'Authorization Request User Manual for Providers (8.10.22)'. A blue arrow points from the text 'clicking the “Help” tab' to the 'Help' button in the sidebar.

Mental Health Wellness INFORMATION NETWORK

Detroit Wayne Inter Mental Health Wellne

Home Logout **Help**

ADTs

Access Center

Assessments

Auditing

(1) [Enter Claims For Providers](#)
Enter AP claims submitted on page the claim to.

(2) [Send Batch of Claims for Processor](#)
View a list of AP batches that have

MH-WIN - Help / Resources

Resource Name: Search

How-To Guides

- CLS Training Guide
- Crisis Plan Training
- How To Add Delegated Signatures
- How to Request General Fund Exception
- How to Send Documents with Attachments
- How to Work with the MichiCANS
- Vulnerable Population

User Manuals

- Access Center
- Appointment Push to External Calendar
- ASAM Continuum Assessment Interface Training Materials
- Assessments
- Authorization Request User Manual for Providers (8.10.22)



➤ Provider Claims Training

Providers can request additional claims training or refreshers as needed by sending a request to the PIHPclaims@dwihn.org mailbox.





DWIHN
Your Link to Holistic Healthcare

**TOP
WORK
PLACES**
2023-2024

Detroit Free Press
DETROIT BUSINESS JOURNAL

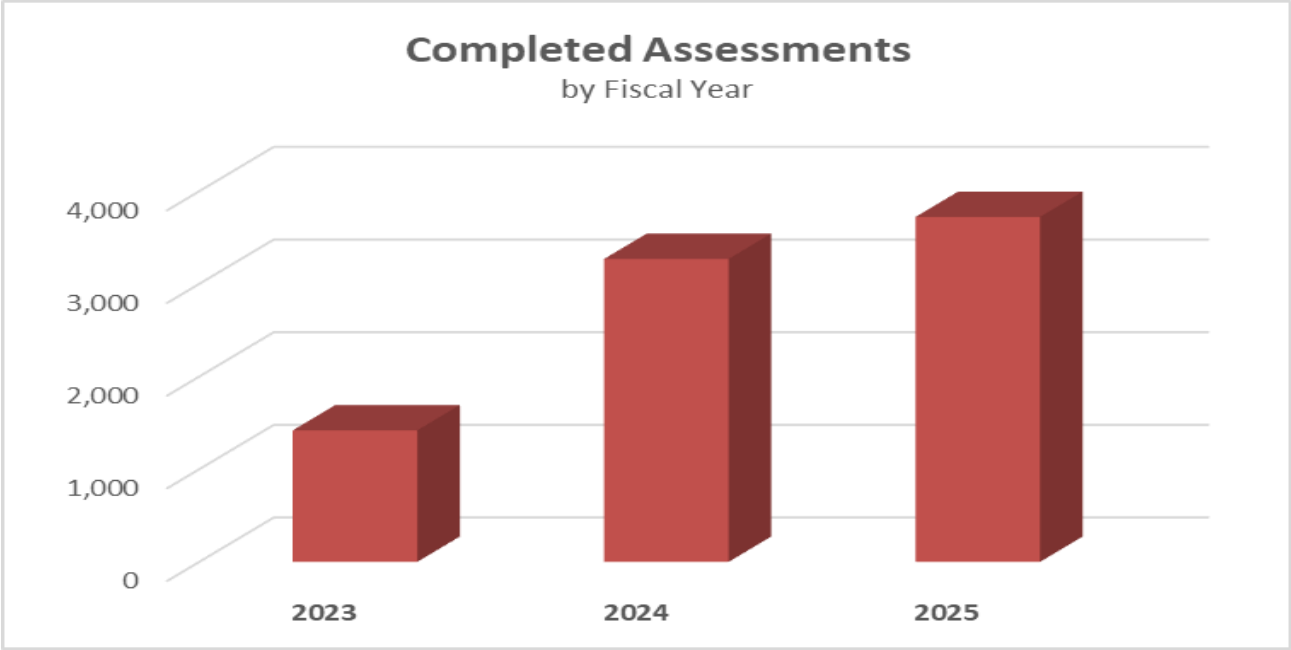
Residential Providers Meeting

Residential Services Department

Ryan Morgan LMSW- Director of Residential Services



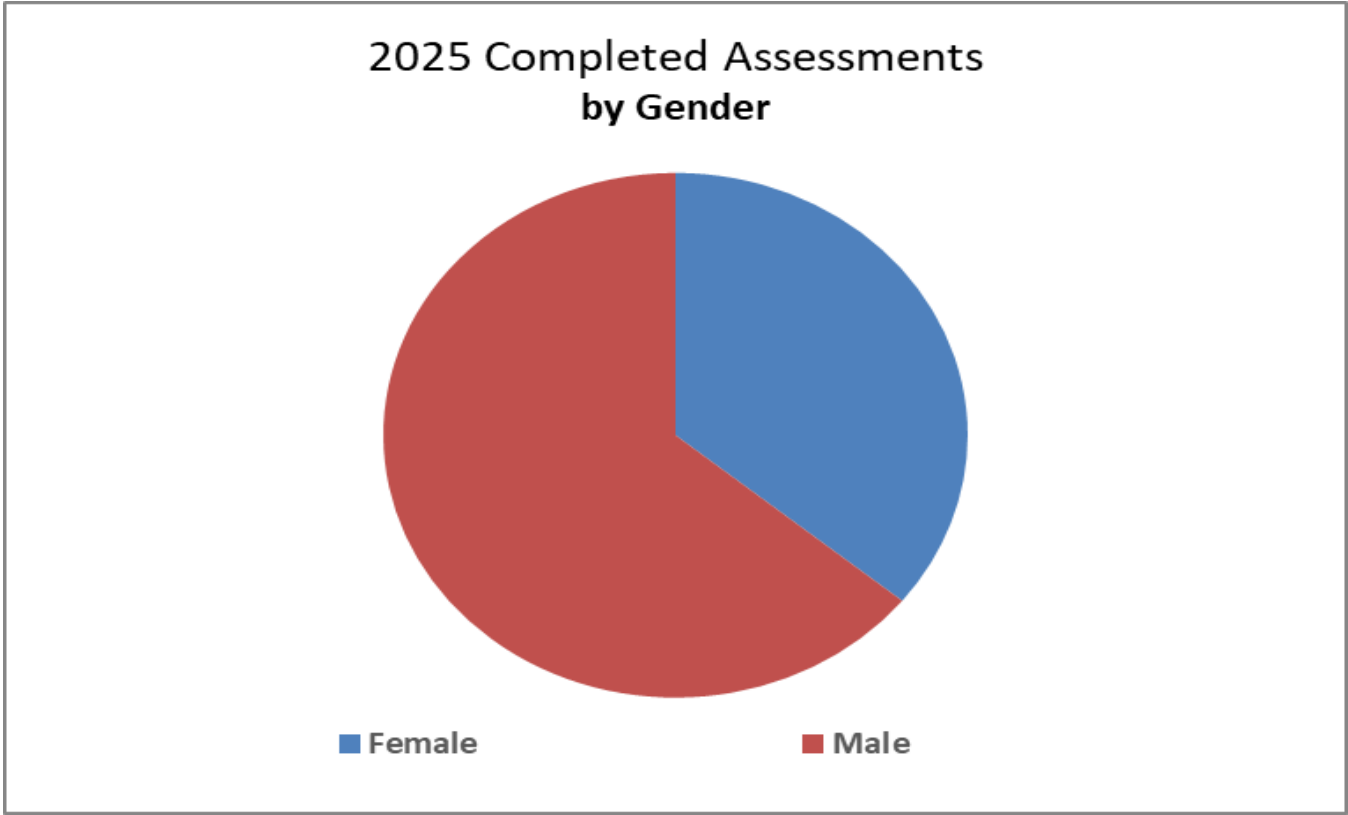
Review of Residential Population Served



Fiscal Year	2023	2024	2025
Completed Assessments	1,419	3,269	3,722



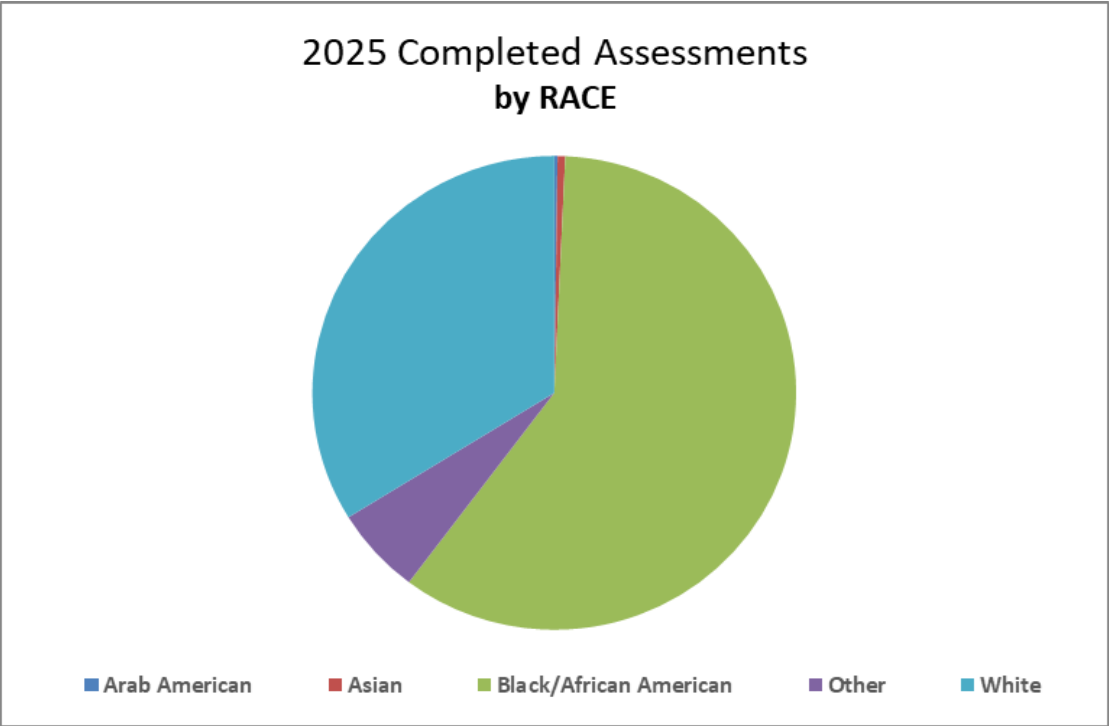
Residential Services Population Served



	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
Female	214	372	379	370	1,335
Male	430	568	710	679	2,387

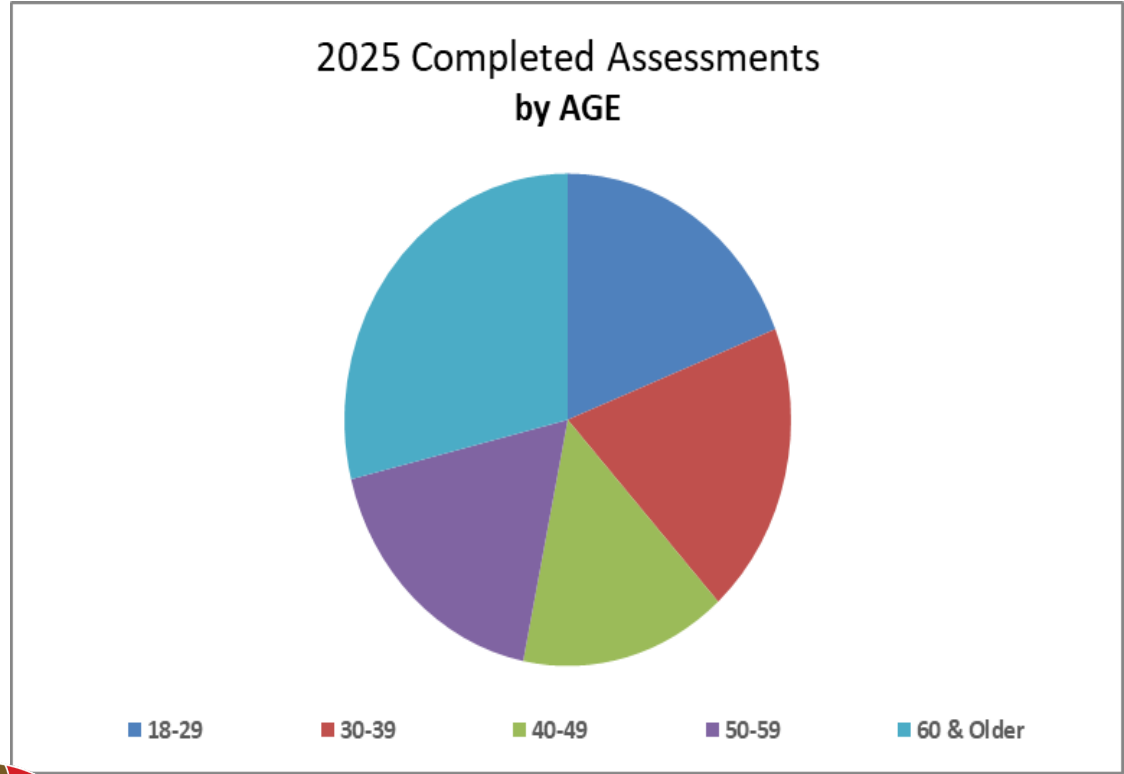


Population Served cont.



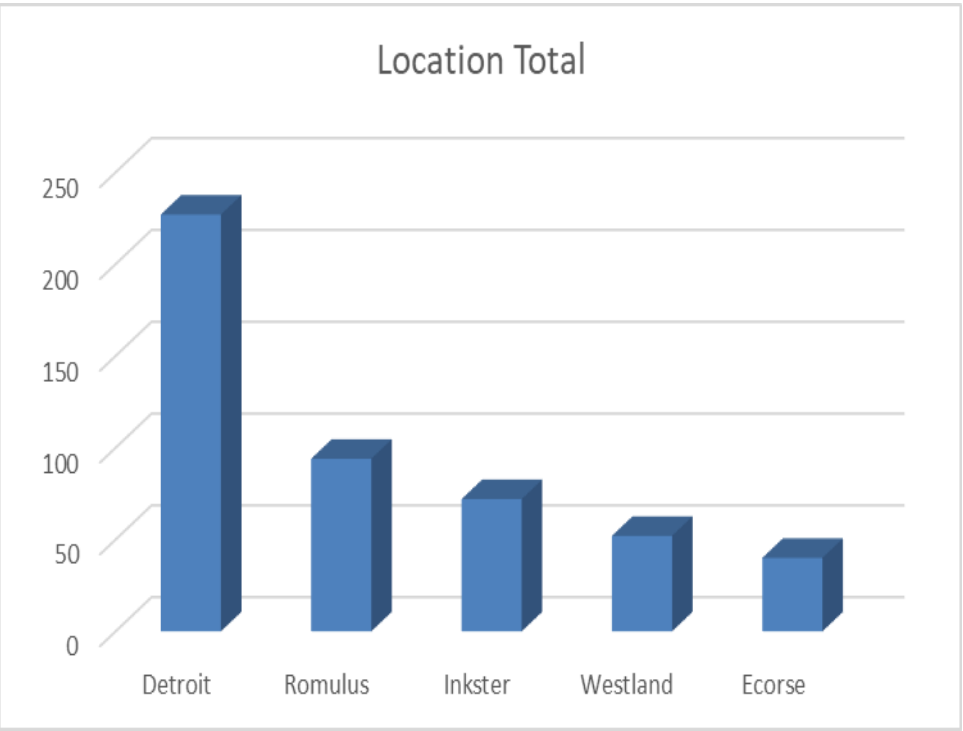
Completed Assessments: by RACE	
	2025
Arab American	8
Asian	19
Black/African American	2,216
Other	221
White	1,258

Population Served cont.

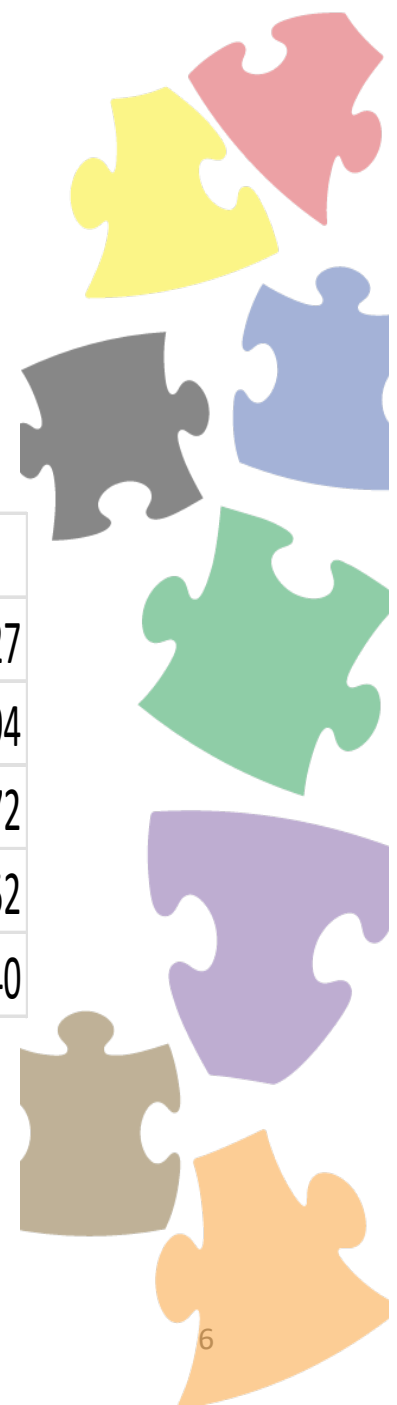


Completed Assessments: by AGE		
	2025	2024
18-29	707	465
30-39	716	602
40-49	557	514
50-59	667	705
60 & Older	1,075	1,028

Provider Locations by City



Locations by City	Total
Detroit	227
Romulus	94
Inkster	72
Westland	52
Ecorse	40



Reminders:

- The residential provider shall provide discharge notification to:
 - Member
 - Guardian (if applicable)
 - Designated CRSP
 - DWIHN Residential Services
- Please submit the DWIHN discharge notification forms to the residential department by email (residentialreferral@dwihn.org) or fax (313-989-9525). The DWIHN discharge notification form (with instructions) is located on the DWIHN website under the providers tab (www.dwihn.org).
- LARA reminder- Members being discharged are the responsibility of the discharging provider until an alternative residence can be located by DWIHN.



Specialized Residential 30-Day/Emergency* Notification

for CPT Codes H2016 & T1020
(THIS FORM IS NOT USED FOR SIL DISCHARGE REQUESTS.)*

Date:

Member Name: MHWIN ID#:

Provider: Facility Name:

Contact Person: Phone Number:

Provider Email Address:

☐ **30-Day Discharge Notice**

Was there an Incident Report filed? ☐ YES ☐ NO

Does Member have a guardian? ☐ YES ☐ NO

Was the Guardian contacted? ☐ YES ☐ NO

Guardian Name:

☐ **Emergency Discharge Notice***

Date Contacted:

Phone#:

Was CRSP contacted? ☐ YES ☐ NO

Date Contacted:

CSRSP Case Manager/
Supports Coordinator:

Phone#:

*CRSP Assigned Staff
Approving Emergency Discharge:

Phone#:

Date Contacted:

Member's Current Location:

Discharge Reason:

Send to: **DWIHN Residential Services Department**
Fax: 313-989-9525
Email: residentialreferral@dwihn.org



Please Remember To:

- Ensure that you are submitting discharge notifications to the residentialreferral@dwihn.org email address, or by fax to 313-989-9525.
- Please remember that members who are hospitalized do not automatically receive an increase in staffing. Residential Assessments must be completed to determine the medical necessity.



Thank You, for everything
you do to serve our
members!





Quality Improvement Performance Monitoring Updates

December 5, 2025



HCBS Focused Provider Meetings

Facilitators: Quality Department's HCBS Performance Monitors

Residential Provider Meetings

Second Tuesday of the month at 11:00 AM

Zoom: https://dwihn-org.zoom.us/webinar/register/WN_W8D-e5R_R7uUoirZIP4xZA

Non-Residential Provider Meetings

Fourth Tuesday of the month at 11:00 AM

Microsoft Teams: [Non-Residential HCBS Meetings | Meeting-Join | Microsoft Teams](#)



HCBS CM / SC Training

Facilitators: Quality Department's HCBS Performance Monitors

Mandatory Case Manager / Supports Coordinator HCBS Training Modules 1 – 3

Dec. 8, 2025, 1:00 – 3:30 PM

Teams Link: [CM/SC HCBS Training](#) | [Meeting-Join](#) | [Microsoft Teams](#)

Dec. 10, 2025, 9:30 AM – 12:00 PM

Teams Link: [CM/SC HCBS Training](#) | [Meeting-Join](#) | [Microsoft Teams](#)



Upcoming Events

MDHHS 1915(c) Waiver and 1915(i) State Plan Amendment (iSPA) Review

CWP = Children's Waiver Program

SEDW = Serious Emotional Disturbance Waiver

HSW = Habilitation Support Waiver

iSPA = 1915(i) State Plan Amendment

Purpose: Ensure compliance with the Waiver and iSPA Medicaid requirements



Upcoming Events

MDHHS 1915(c) Waiver and 1915(i) State Plan Amendment (iSPA) Review

Preparation begins January 2026

- List of member's selected
- Collection of staff qualifications
- Collection of Progress Notes for HCBS services provided
- Arrange for EMR Access for IPOS review



Upcoming Events

MDHHS 1915(c) Waiver and 1915(i) State Plan Amendment (iSPA) Review

MDHHS Review takes place March – May 2026

- Look back period: one year (March 2025 – Feb. 2026)

Post Review Activities

- MDHHS provides formal report
- If applicable, develop CAP
- MDHHS approves CAP
- Implement CAP
- MDHHS validates CAP implementation



Quality Contacts

Quality questions

quality@dwihn.org

Home and Community Based Services questions

HCBSInforPIHP@dwihn.org

